

Defender Extended Warranty

Insurance Product Information Document

Company: Defender Extended Warranty Administration

Product: Extended Warranty (DM)

This insurance is provided by Defender Extended Warranty Administration, a trading style of Car Care Plan Limited on behalf of Jaguar Land Rover Limited. Car Care Plan Limited is a company registered in the UK and is authorised and regulated by the Financial Conduct Authority. Financial Services Register number: 309268.

This document contains some important facts about Defender Extended Warranty. It is to be regarded as only a summary of cover to help assist you in making an informed purchase decision. Full terms and conditions of the policy are provided in your policy handbook. Please take time to read this policy handbook to make sure you understand the cover it provides.

What is this type of insurance?

The Defender Extended Warranty is a Mechanical Breakdown Insurance which is designed to protect you against the unexpected cost of repairs should your vehicle develop a problem.

This insurance is underwritten by Motors Insurance Company Limited which is registered in the UK. Motors Insurance Company Limited is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and Prudential Regulation Authority. Financial Services Register number: 202875.



What is insured?

- ✓ Your vehicle providing that:
 - It is under 10 years old with less than 100,000 miles on the odometer at the time of purchase; and
 - At the time of purchase you have a Extended Warranty Pre-Purchase Inspection (EWPPi) or existing warranty which is either Manufacturer Warranty, Defender Approved Used Vehicle Warranty, Defender Retailer Warranty or Defender Extended Warranty.
- ✓ 12 months' extensive warranty cover for most mechanical and electrical components with the exception of any components listed in the 'What Defender Extended Warranty does not cover' section of the policy document.
- ✓ Additional consequential failure cover is provided for components that have failed due to a covered component failing.
- ✓ The amount you may claim over the whole period of this warranty is limited to the purchase price of your vehicle.
- ✓ UK and European cover.
- ✓ Car hire for up to seven days.
- ✓ This Extended Warranty includes MOT Test Insurance – details are available in the Insurance Product Information Document for Defender MOT Test Insurance.



What is not insured?

- ✗ Any components listed in the 'What Defender Extended Warranty does not cover' section of the policy document.
- ✗ The gradual reduction in operating performance (wear and tear) consistent with the age and mileage of the covered vehicle.
- ✗ Items which do not form part of the manufacturer's original specification for the vehicle.
- ✗ Faults resulting from the use of fuel which is either contaminated or inappropriate for the vehicle.
- ✗ Damage to a non-covered or excluded component.



Are there any restrictions on cover?

This warranty does not cover:

- ! Mechanical or electrical failure caused by faults which a qualified engineer appointed by Defender Extended Warranty Administration thinks could have reasonably existed before this warranty began.
- ! Non UK registered, left hand drive and Grey Import vehicles.
- ! Any public service vehicles such as police, fire vehicles, ambulances and military vehicles.
- ! Any vehicle used for hire or reward such as taxis or driving school vehicles.
- ! Any vehicle with an unladen weight of more than 3.5 tonne GVW.
- ! Any vehicle used in any sort of competition, track days, rally or racing.
- ! Any vehicle whilst it is owned by a motor trader or garage or associated companies or by the proprietor(s) of such a motor trader or garage.



Where am I covered?

- ✓ Throughout the United Kingdom which includes England, Scotland, Wales and Northern Ireland;
- ✓ The Channel Islands; and
- ✓ The Isle of Man.
- ✓ Cover is also provided in the European Union or EFTA (European Free Trade Association) for up to 60 days in total during the period of insurance.



What are my obligations?

- You must provide full and accurate information to all questions asked. Your answers must be true to the best of your knowledge and belief. Your answers will form part of the statement of facts on which your policy will be based. If you become aware that information you have given us is inaccurate or has changed, you must inform us as soon as possible. Failure to do this may invalidate your policy and claims may not be paid.
- If you don't follow the manufacturer's service schedules, this warranty may not apply.
- **If you need to make a claim:** We recommend you take your vehicle to a local Land Rover retailer and provide them with your policy handbook and Registration Confirmation Letter. **IMPORTANT** – Repair work must not commence until the administrator has agreed the claim. Failure to comply with this requirement will affect your ability to claim under this cover.



When and how do I pay?

You can pay your premium as a one-off payment prior to the start of cover or in monthly instalments.



When does the cover start and end?

Your cover will take effect and end on the dates stated in your Registration Confirmation Letter.



How do I cancel the contract?

To cancel your policy please contact the administrator on 0344 573 8055. Cancellations made within the first 30 days of purchase receive a full refund, thereafter a pro-rata refund can be obtained subject to an administration fee.

Please note you will not receive a refund where you have already made a successful claim on the policy.